



MEN'S EHF EURO 2020
SWEDEN - AUSTRIA - NORWAY
9 - 26 January

General Terms and Conditions:

- By purchasing an entrance ticket, the visitor accepts the house rules and submits to the instructions of the organizer.
- In addition to the terms and conditions stated on the ticket, the terms and conditions of the organizer apply. The terms and conditions can be requested from the organizer.
- A cancelled ticket is invalid.
- When leaving the venue the ticket loses its validity.
- Disregard of the house rules and misuse of the ticket will be penalized and will result in expulsion from the venue.
- The entrance ticket is not considered as an invoice in the sense of §11 UStG and therefore does not entitle to deduction of input tax.
- Return of the ticket is not possible.
- When acquiring the ticket via oeticket, in the case of cancellation of an event, the ticket can be refunded up to two months after the scheduled date of the event. If the ticket was purchased via Wien-Ticket the ticket can be refunded up to one month after the scheduled date of the event.
- At particular events purchased tickets cannot be refunded even in case of cancellations or partial cancellations.
- Program changes are reserved for the organizer and do not entitle the ticket holder to return the ticket.
- In case of cancellation or postponement of an event, no expenses (e.g. travel costs) will be refunded.
- In case of TV transmissions the visitor grants the broadcasting organization his consent that the recordings made of him during or in connection with the event may be evaluated without compensation, and without any restrictions in regard to time and space by means of any technical procedure.
- Taking along audio and video recording equipment, bottles, glasses, cans, umbrellas, sticks, weapons, fireworks and other items listed in the house rules are prohibited.
- The recording of the games with audio or video recording devices is prohibited.
- Due to the noise level there is a risk of damage to hearing and health.
- Buy your tickets only at official outlets!
- If the imprint „Gilt als Fahrschein in Wien“ is present on the card face, the ticket is valid „2 hours before and 6 hours after the beginning of the event“ (also applies to Nightline buses) as a travel ticket in the core zone 100 (VOR). However, if no beginning of the event has been specified, the ticket is valid as a daily network card in the core zone 100 (VOR).
- The customer is obligated to check the tickets on receipt for correctness and completeness and to report complaints immediately.
- The use of the ticket für raffle purposes is prohibited.



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- *If you have purchased your tickets via oeticket, you will receive information about the return of ticket either at the point of sale where the ticket was purchased or under the fee-based information number 0900 94 96 0 96. Program changes can be found at www.oeticket.com. For events in Austria oeticket is only the ticket provider. For events abroad oeticket is only the ticket agent and therefore is not liable in case of cancellation of the event for the refund of entrance fees. Minor or factual changes in cast or program are reserved.*
- *When purchasing the ticket via Wien Ticket, the distributor arranges the tickets to be sent to the buyer in the name and on account of the organizer. There is no contractual relationship between the point of sale and the buyer.*